



What's The Best Way To Contact Police?

When to use 105

New Zealand Police encourage you to make a report online at 105.police.govt.nz, but you can also call them 24/7 on 105. Use 105 to report things like:

- Your car or bike has been stolen
- Someone has vandalised your wall
- You've lost your wallet or phone, or your handbag was stolen at the library
- Someone broke into your car and might have taken something
- You're a retailer and someone has shoplifted or driven off without paying for gas
- You suspect a scam or drug dealing
- Your house has been burgled (if you think the burglar may still be in your home, or running down the street, do not go inside - contact Police immediately by calling 111)

You can also use 105 to:

- Add information to your existing Police report
- Get in touch with your local Police station

If you can't get through to 105 for any reason, please call **0800 105 105**.



When to call 111

- There is a fire of any sort
- You need an ambulance because someone is seriously hurt
- Someone is breaking into your house right now
- There is car accident where people might be hurt, or cars are blocking the road
- Someone has been assaulted and the offender is still there
- You are afraid for your safety and / or for those around you
- You need an emergency Police response

Call *555 (mobile phone only)

- For urgent but not life-threatening traffic matters that don't need an emergency response
- Continuous poor driving
- Traffic congestion, breakdowns and obstructions on the highway
- Please note: *555 calls are answered with less priority than 111 calls.